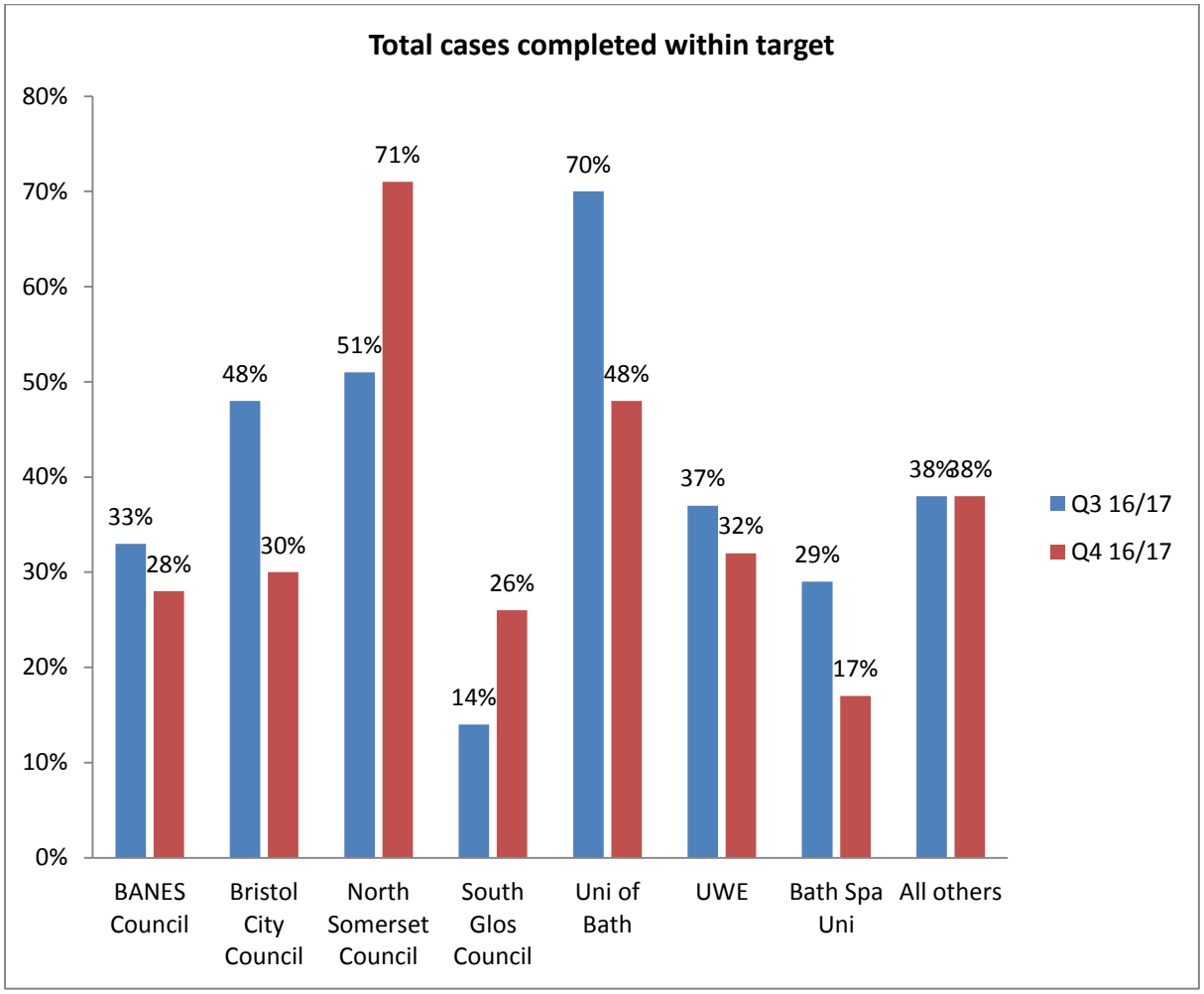
Employer Performance 3 months to 31 March 2017 Appendix 3

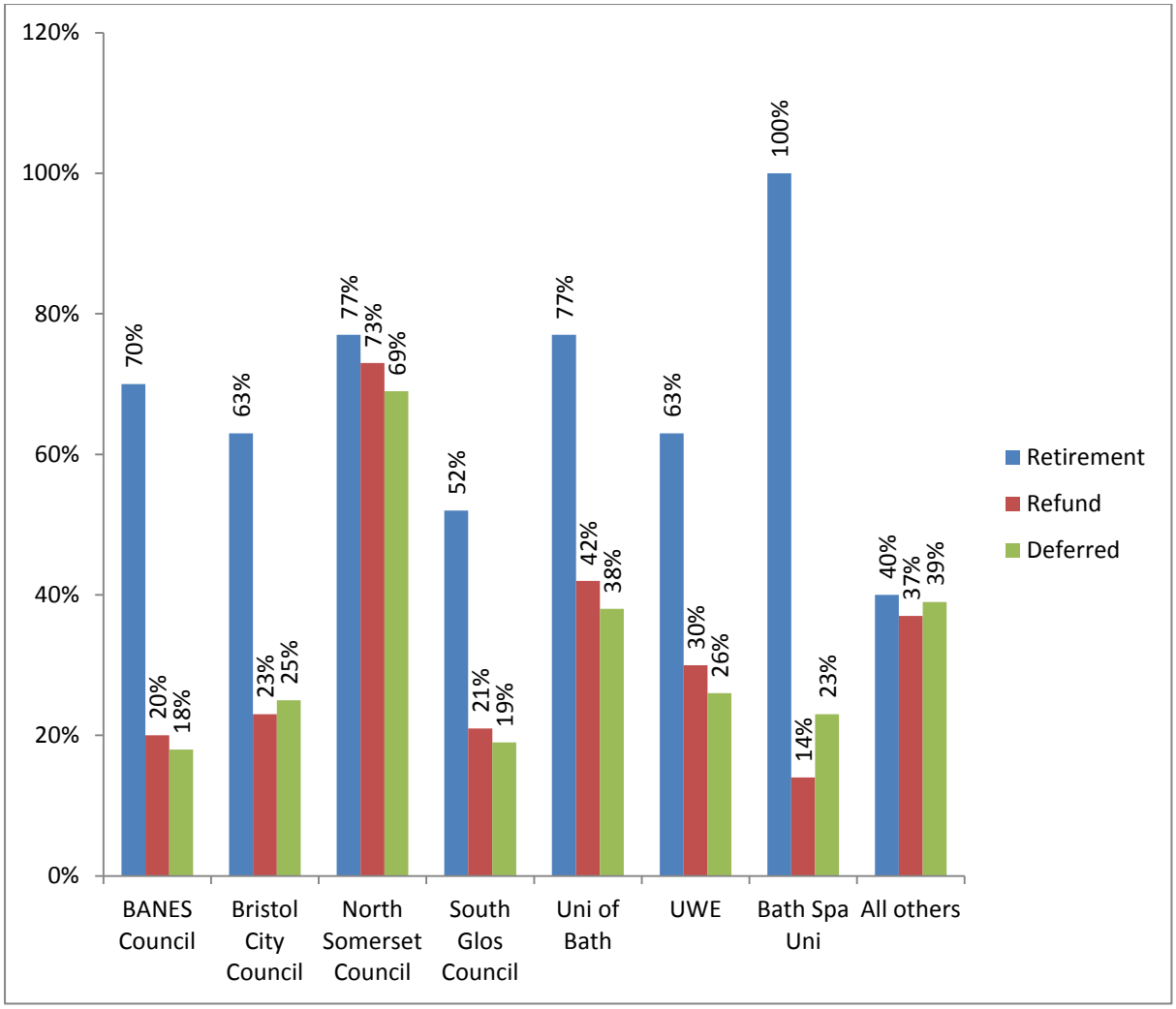
Employers completing leaver forms for retirements, refunds and deferrements within SLA targets.

Annex 1 – Total cases - Percentage and number of cases completed within target.



	Q316/17		Q4 16/17	
	%	Cases	%	Cases
BANES Council	33%	56	28%	37
Bristol City Council	48%	159	30%	103
North Somerset Council	51%	93	71%	100
South Glos Council	14%	42	26%	60
Uni of Bath	70%	28	48%	31
UWE	37%	43	32%	58
Bath Spa Uni	29%	17	17%	15
All others	38%	164	38%	201

Annex 2 – Breakdown by case type within target



Within target	Retirement		Refund		Deferred	
	%	No. of Cases	%	No. of Cases	%	No. of Cases
BANES Council	70%	16	20%	9	18%	12
Bristol City Council	63%	32	23%	29	25%	42
North Somerset Council	77%	10	73%	32	69%	58
South Glos Council	52%	24	21%	13	19%	23
Uni of Bath	77%	10	42%	11	38%	10
UWE	63%	12	30%	29	26%	17
Bath Spa Uni	100%	1	14%	8	23%	6
All others	40%	29	37%	68	39%	104